



Notification Number: 202002.5
Area: General Announcement
Release Date: March 25, 2020
Re: Coronavirus COVID-19 Response

SSP would like to start by relaying that as we go through this unique time as a country, we wish nothing but the best health and safety for you, your loved ones, co-workers and respective businesses.

On top of following guidelines recommended and/or enforced by various Federal, State and Local governmental agencies, we wanted to provide some specific measures SSP has implemented as this pandemic has evolved:

- SSP field employees have proper identification and copies of a LETTER OF ACCESS, which is being used by the Railroad Industry. This letter was disseminated to SSP by the American Short Line and Regional Railroad Association (ASLRRA) and allows SSP to continue operations as part of the essential critical infrastructure of the United States. A copy of the letter is available upon request.
- All non-critical office personnel related to SSP, located in Omaha, NE, have been ordered to work from home. Employees have been offered additional company-owned equipment to provide a seamless as possible flow of work.
- All locomotives and vehicles have additional cleaning supplies and hand-sanitizer. Employees follow specific cleaning protocol at beginning and end of shift, as well as if employees change positions or equipment during an on-going shift.
- On Tuesday the 24th, our locomotives were scrubbed of contaminants.
- SSP employees are to employ social distancing standards with themselves, the public and our customers.

Let's work together:

- If your company has additional protocol/policy SSP needs to adhere to while on your property, please contact Chad Stevenson, Manager of Train Operations, at 509-342-9986.
- If you anticipate or experience a shutdown, please notify us once you have reached a safe time to do so. If necessary, we can discuss needed logistical changes with our Class-1 partner, BNSF.

We look forward to getting through this pandemic together. Even more so, we look forward to growing our mutual business to stronger levels in the future.

The employees of SSP thank you for your business and trusting relationship. If you desire any further information or clarification, please contact me.

Regards,

Frank Forlini

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